



Attorney Docket No. YOR920000164US1

2151  
#3 8-15-02  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant(s): A. Dan et al.  
Docket No.: YOR920000164US1  
Serial No.: 09/642,526  
Filing Date: August 18, 2000  
Group: 2151  
Examiner: To Be Assigned

I hereby certify that this paper is being deposited on this date with the U.S. Postal Service as first class mail addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Signature: Denise A. Glaser Date: August 2, 2002

Title: Electronic Service Level Agreement for  
Web Site and Computer Services Hosting

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SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner for Patents  
Washington, D.C. 20231

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GROUP 3600

Sir:

Pursuant to 37 C.F.R. §§1.56, 1.97 and 1.98, Applicants' attorney wishes to bring to the attention of the Patent and Trademark Office the following documents listed on the accompanying Form PTO-1449. A copy of each listed document is enclosed together with the search report that listed the documents.

Foreign Patent Documents

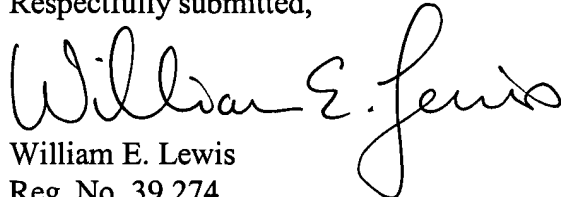
1. European Patent Application EP 0 883 075 A2 published 12/9/98
2. PCT International Application WO 97/29443 published 08/14/97
3. PCT International Application WO 99/07109 published 02/11/99

The undersigned certifies in accordance with 37 C.F.R. §1.97(e)(1) that each item listed above was cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this Supplemental Information Disclosure Statement. It is believed that there is no fee due in conjunction with the filing of this Supplemental Information Disclosure Statement. In the event of non-payment or improper payment of a required

fee, the Commissioner is authorized to charge or to credit **International Business Machines Corporation Deposit Account No. 50-0510** as required to correct the error.

The filing of this Supplemental Information Disclosure Statement shall not be construed as a representation that a search has been made, or as an admission that the information cited is considered to be material to patentability, or as a representation that no other material information exists.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "William E. Lewis". The signature is fluid and cursive, with the first name "William" being the most prominent part.

Date: August 2, 2002

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